



## **Network Technician**

Crown Laboratories in Johnson City, TN is looking for a qualified individual to serve as a Network Technician. This position involves the installation, configuration, maintenance, and repair of the company's network infrastructure and application components as well as daily support of internal users. Under minimal supervision, the successful candidate will perform a variety of tasks to ensure the computer network performance meets company and user satisfaction requirements.

### **Primary Duties and Responsibilities:**

- Administers computer systems, including individual computers, servers, firewalls, switches, routers, phones, and MFPs.
- Responds to inquiries from staff to provide technical assistance and support.
- Troubleshoots network hardware and software applications, telephones and security systems.
- Keeps area neat and orderly.
- Assists other departments as needed.

### **Qualifications:**

- One to five years' experience in a similar position.
- Associates degree in Networking or equivalent certification.
- CompTIA A+ Certification preferred, but not required.
- Quality driven with good attention to detail.
- Able to work in a fast-paced environment.
- Strong problem solving, analytical and troubleshooting skills.